

Bear Mountain Farm and Retreat
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Cancellation Policy for our Cabin Guests

Refunds (minus \$10.00 handling fee) will be made for cancellations made over a month prior to your visit. If we have to cancel your visit, we will refund your deposit in full. If you cancel within 7-30 days of your visit, refunds will be in the form of a gift certificate for a future stay during that same season. If you cancel during the last seven (7) days before your stay, we will retain your deposit. On major holidays/events, such as Maple Festival, Memorial Day Weekend, July 4th, Labor Day, Hands and Harvest Festival, and Mountain Mama Bike weekend, deposits will not be returned due to high demand during those times.

Cancellation Policy for our Full Facility Rentals

We require a non-refundable deposit of one-night's stay for our full facility rentals. We guarantee your group exclusive use of our facility. If you should have to cancel, we will make every attempt to find another date for your group during that same season. We will consider a refund (minus a \$25.00 handling fee) if we are able to rent to another full-facility customer. If we have to cancel, we will refund your deposit in full. A security/damage deposit of \$100.00 is required with your reservation deposit for all NEW full-facility renters. If no damage is done, we will refund this deposit in full. With group rentals, we ask that you have a group representative issue one check for the deposit and one check for the balance, rather than many individual checks.